



Job Title	Care Facilitator
PVN ID	PH-2510-007055
Category	Research
Location	CUNY SCHOOL OF PUBLIC HEALTH & HEALTH POLICY
Department	School of Public Health
Status	Part Time
Hourly Rate	\$16.50-\$17.00
Hour(s) a Week	21.00-35.00
Closing Date	Nov 30, 2025 (Or Until Filled)

General Description

The Care Facilitator is responsible for ensuring participants receive compassionate, timely, and appropriate care tailored to their individual needs. This role emphasizes working with people who use drugs and connecting them to health care and other supportive resources. The Care Facilitator serves as a key point of contact between participants, research team, and service providers.

Other Duties

- Co-facilitate visits between participants and service providers
- Monitor participants progress, and advocate for participants needs
- Facilitate participant-centered Hepatitis C education and risk reduction training
- Follow-up with participants and provide appointment reminders via phone, in-person, text, or email
- Provide ongoing support and care coordination to patients throughout HCV care
- Provide linkage to harm reduction and drug-use related services as desired by the participant
- Attend weekly meetings
- Maintain accurate and timely documentation
- Collaborate with academic teams and community-based organizations
- Ensure all services align with principles of harm reduction, and participants autonomy
- Other duties as assigned

Qualifications

- Bachelor's Degree
- Minimum 2 years' experience in care coordination, case management, or outreach

- Experience working with HIV, HCV positive, substance use and/or high-risk populations preferred
- Direct experience working with people who use drugs and familiarity with harm reduction principles and practices
- Strong interpersonal, organizational, and communication skills
- Ability to work effectively with diverse populations, including, people experiencing homelessness, and those impacted by systemic inequities
- Ability to work a flexible schedule
- Proficiency in Microsoft Office
- Willingness to engage and learn from real-world experiences, and contribute to the collective effort to enhance Hep C care to people who use drugs